A bill to be entitled 1 2 An act relating to reorganization of the Public Service 3 Commission; amending s. 112.324, F.S.; providing for 4 disposition by the Commission on Ethics of cases 5 concerning the executive director or staff of the Office 6 of Regulatory Staff; amending s. 119.011, F.S.; revising 7 the definition of the term "agency" to include the Office 8 of Regulatory Staff for purposes of provisions relating to 9 public records; amending s. 186.801, F.S.; directing the 10 commission to request assistance from the Office of Regulatory Staff to make a preliminary study of certain site plans submitted to the commission by electric 12 utilities; amending s. 350.001, F.S.; revising legislative 13 14 intent; amending s. 350.011, F.S.; prohibiting certain 15 acts by commissioners and commission staff; amending s. 16 350.012, F.S.; reorganizing the Committee on Public Counsel Oversight into the Committee on Public Service 17 Commission Oversight; directing the committee to appoint a 18 19 Public Counsel and an executive director of the Office of Regulatory Staff and to perform other duties; amending s. 20 350.031, F.S.; revising requirements for nomination by the 22 Public Service Commission Nominating Council for 23 appointment to the commission; creating s. 350.035, F.S.; 24 prohibiting attempts by certain persons to sway the 25 judgment of commissioners; providing for the Commission on Ethics to investigate complaints of violations pursuant to 26 specified procedures; amending s. 350.04, F.S.; providing 27 28 requirements for nomination by the Public Service

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Commission Nominating Council for appointment to the commission; requiring commissioners to complete a course of study developed by the executive director and general counsel of the Office of Regulatory Staff and approved by the Committee on Public Service Commission Oversight; requiring commissioners to complete continuing education; providing training requirements for commissioners and staff of the commission and the Office of Regulatory Staff; providing that the executive director of the Office of Regulatory Staff shall provide the certification of compliance to the Committee on Public Service Commission Oversight; amending s. 350.041, F.S.; revising legislative intent; revising standards of conduct for commissioners; revising provisions for investigation and reports by the Commission on Ethics of alleged violations; authorizing commission employees and the executive director of the Office of Regulatory Staff to request opinions from the Commission on Ethics; amending s. 350.042, F.S.; revising provisions for communications concerning agency action proceedings and proceedings under specified provisions; providing for application of such provisions to commission employees; revising restrictions on such communications by commissioners and commission employees; defining the term "ex parte communication"; amending s. 350.06, F.S.; revising provisions for the offices of the commission, payment of moneys, and employment of personnel; amending s. 350.0605, F.S.; restricting employment of a former executive director or former employee of the Office of

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Regulatory Staff; creating s. 350.071, F.S.; creating the Office of Regulatory Staff within the legislative branch of government; providing for the office to be considered a party of record in all proceedings before the Public Service Commission; requiring the commission to notify the office of certain proceedings; providing purpose of the office; defining the term "public interest"; providing that the office is subject to certain provisions governing ex parte communications; creating s. 350.072, F.S.; providing for an executive director and employees of the office; providing responsibilities of the executive director; providing for submission of a budget to the Committee on Public Service Commission Oversight; providing for the location and internal administration and operation of the office; creating s. 350.073, F.S.; providing for appointment, term, qualifications, and salary of the executive director of the office; providing for application of specified provisions for standards of conduct; creating s. 350.074, F.S.; providing duties of the office; authorizing the office to intervene in certain proceedings; requiring the office to provide an annual report to the Legislature; directing the commission and the office to establish procedures by which the office may elect not to participate as a party in certain matters; creating s. 350.075, F.S.; authorizing the office to access certain books and records; amending s. 350.113, F.S.; revising authorized uses of the Florida Public Service Regulatory Trust Fund; amending s. 350.117, F.S.;

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authorizing the office to require reports; requiring a copy of any report provided to the commission to be provided to the office; authorizing the commission to request that the office perform management and operation audits of any regulated company; repealing s. 350.121, F.S., relating to commission inquiries and the confidentiality of business material; creating s. 350.122, F.S.; requiring persons testifying before the Public Service Commission to disclose certain financial and fiduciary relationships; providing that a determination by the commission that a violation occurred constitutes agency action for which a hearing may be sought; amending s. 364.016, F.S.; authorizing the office to assess a telecommunications company for certain travel costs; amending s. 364.02, F.S.; defining the term "office" as used in provisions relating to telecommunications companies; amending s. 364.15, F.S.; revising provisions authorizing the commission to compel changes to a telecommunications facility; amending s. 364.183, F.S.; providing that the office shall have access to certain records of a telecommunications company and may require a telecommunications company to file records, reports, or other data; specifying limitations on the authority of the commission to access records; providing for the office to maintain confidentiality; amending s. 364.185, F.S.; providing powers of the office to investigate and inspect telecommunications companies; removing such powers from the commission; amending s. 364.335, F.S.; revising the

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authority of the commission to institute a proceeding to determine whether the grant of a certificate of need concerning construction, operation, or control of a telecommunications facility is in the public interest; amending s. 364.3376, F.S.; providing for the office to conduct certain investigations; amending s. 364.3381, F.S.; revising the authority of the commission to investigate allegations of certain anticompetitive practices; amending s. 364.37, F.S.; revising the authority of the commission to make such order and prescribe such terms and conditions with respect to controversies concerning territory to be served by a telecommunications facility; amending s. 366.02, F.S.; defining the term "office" as used in provisions relating to public utilities; amending s. 366.05, F.S.; authorizing the office to make certain purchases for examinations and testing; providing that the office shall have access to certain records and may require records, reports, or other data; specifying limitations on the authority of the commission to access records; authorizing the office to assess a public utility for certain travel costs; amending ss. 366.06, 366.07, 366.071, and 366.076, F.S.; removing authority of the commission to initiate certain proceedings or take certain actions upon its own motion; amending s. 366.08, F.S.; providing powers of the office to investigate public utilities; removing such powers from the commission; amending s. 366.093, F.S.; providing powers of the office to have access to records; specifying

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limitations on the authority of the commission to access records; providing for the office to maintain confidentiality; amending s. 366.82, F.S.; revising the authority of the commission to require modifications or additions to a utility's plans and programs; amending s. 367.021, F.S.; defining the term "office" as used in provisions relating to water and wastewater utilities; amending s. 367.045, F.S.; requires a water or wastewater utility to provide notice to the office when it applies for an initial or amended certificate of authorization; providing for an objection and a request for a public hearing by the office; requiring the commission to give notice of certain actions upon petition of the office; amending s. 367.081, F.S.; revising the authority of the commission to fix rates of water and wastewater utilities or implement changes of such rates; amending s. 367.0814, F.S.; providing for a water or wastewater utility to request and obtain assistance from the Office of Regulatory Staff for the purpose of changing its rates and charges; revising the authority of the commission to authorize interim rates; directing the commission to request from the office any information necessary to complete a status report; amending ss. 367.0817, 367.082, 367.0822, and 367.083, F.S.; revising authority of the commission to initiate certain proceedings or take certain actions upon its own motion; amending s. 367.101, F.S.; providing that the commission shall, upon request, direct the office to investigate agreements or proposals for

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charges and conditions for service availability and report the results; amending s. 367.121, F.S.; revising powers of the commission; providing powers of the office; amending s. 367.122, F.S.; providing for the office to test meters; amending s. 367.145, F.S.; revising provisions for use of certain regulatory fees; amending s. 367.156, F.S.; providing powers of the office to have access to records; specifying limitations on the authority of the commission to access records; providing for the office to maintain confidentiality; amending s. 367.171, F.S.; revising provisions for jurisdiction of certain cases involving a utility that becomes subject to county regulation; amending s. 368.05, F.S., relating to gas transmission and distribution facilities; prohibiting the commission from initiating proceedings under specified provisions on its own motion; specifying limitations on the authority of the commission to access records; amending s. 368.061, F.S.; revising provisions for compromise of a civil penalty; revising the authority of the commission to initiate injunction proceedings; amending s. 368.103, F.S.; defining the term "office" as used in the "Natural Gas Transmission Pipeline Intrastate Regulatory Act"; amending ss. 368.106 and 368.107, F.S.; revising the authority of the commission to initiate certain proceedings or take certain actions concerning rates; amending s. 368.108, F.S.; providing powers of the office to have access to records; specifying limitations on the authority of the commission to access records; providing

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for the office to maintain confidentiality; amending s. 368.1085, F.S.; authorizing the office to assess a natural gas transmission company for certain travel costs; removing the authority of the commission to assess such costs; amending s. 368.109, F.S.; revising provisions for use of certain regulatory fees; amending ss. 403.519, 403.537, and 403.9422, F.S., relating to siting of electrical transmission lines; revising authority of the commission to initiate certain proceedings or take certain actions upon its own motion; amending ss. 196.012, 199.183, 212.08, 288.0655, 290.007, 364.602, 489.103, and 624.105, F.S.; conforming cross-references; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

- Section 1. Paragraphs (a) and (c) of subsection (8) of section 112.324, Florida Statutes, are amended to read:
- 112.324 Procedures on complaints of violations; public records and meeting exemptions.—
  - (8) If, in cases pertaining to complaints other than complaints against impeachable officers or members of the Legislature, upon completion of a full and final investigation by the commission, the commission finds that there has been a violation of this part or of s. 8, Art. II of the State Constitution, it shall be the duty of the commission to report its findings and recommend appropriate action to the proper disciplinary official or body as follows, and such official or

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body shall have the power to invoke the penalty provisions of this part, including the power to order the appropriate elections official to remove a candidate from the ballot for a violation of s. 112.3145 or s. 8(a) and (i), Art. II of the State Constitution:

- (a) The President of the Senate and the Speaker of the House of Representatives, jointly, in any case concerning the Public Counsel, members of the Public Service Commission, the executive director of the Office of Regulatory Staff, members of the Public Service Commission Nominating Council, the Auditor General, the director of the Office of Program Policy Analysis and Government Accountability, or members of the Legislative Committee on Intergovernmental Relations.
- employee of the Senate; the Speaker of the House of Representatives, in any case concerning an employee of the House of Representatives; or the President and the Speaker, jointly, in any case concerning an employee of a committee of the Legislature whose members are appointed solely by the President and the Speaker or in any case concerning an employee of the Public Counsel, Public Service Commission, Office of Regulatory Staff, Auditor General, Office of Program Policy Analysis and Government Accountability, or Legislative Committee on Intergovernmental Relations.
- Section 2. Subsection (2) of section 119.011, Florida Statutes, is amended to read:
  - 119.011 Definitions.—As used in this chapter, the term:
  - (2) "Agency" means any state, county, district, authority,

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or municipal officer, department, division, board, bureau, commission, or other separate unit of government created or established by law including, for the purposes of this chapter, the Commission on Ethics, the Public Service Commission, the Office of Regulatory Staff, and the Office of Public Counsel, and any other public or private agency, person, partnership, corporation, or business entity acting on behalf of any public agency.

Section 3. Subsection (2) of section 186.801, Florida Statutes, is amended to read:

186.801 Ten-year site plans.-

Within 9 months after the receipt of the proposed plan, the commission shall request assistance from the Office of Regulatory Staff to make a preliminary study of such plan and shall classify the plan it as "suitable" or "unsuitable." The commission may suggest alternatives to the plan. All findings of the commission shall be made available to the Department of Environmental Protection for its consideration at any subsequent electrical power plant site certification proceedings. It is recognized that 10-year site plans submitted by an electric utility are tentative information for planning purposes only and may be amended at any time at the discretion of the utility upon written notification to the commission. A complete application for certification of an electrical power plant site under chapter 403, when such site is not designated in the current 10year site plan of the applicant, shall constitute an amendment to the 10-year site plan. In its preliminary study of each 10year site plan, the commission shall consider such plan as a

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planning document and shall review:

- (a) The need, including the need as determined by the commission, for electrical power in the area to be served.
  - (b) The effect on fuel diversity within the state.
- (c) The anticipated environmental impact of each proposed electrical power plant site.
  - (d) Possible alternatives to the proposed plan.
- (e) The views of appropriate local, state, and federal agencies, including the views of the appropriate water management district as to the availability of water and its recommendation as to the use by the proposed plant of salt water or fresh water for cooling purposes.
- (f) The extent to which the plan is consistent with the state comprehensive plan.
- (g) The plan with respect to the information of the state on energy availability and consumption.
- Section 4. Section 350.001, Florida Statutes, is amended to read:
  - 350.001 Legislative intent.-
- (1) The Florida Public Service Commission has been and shall continue to be an arm of the legislative branch of government. In the exercise of its jurisdiction, the commission shall neither establish nor implement any regulatory policy that is contrary to, or is an expansion of, the authority granted to it by the Legislature.
- (2) The Public Service Commission and its staff shall perform their its duties independently, impartially, professionally, honorably, and without undue influence from any

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309 person.

- (3) It is the desire of the Legislature that the Governor participate in the appointment process of commissioners to the Public Service Commission. The Legislature accordingly delegates to the Governor a limited authority with respect to the Public Service Commission by authorizing him or her to participate in the selection of members only in the manner prescribed by s. 350.031.
- Section 5. Section 350.011, Florida Statutes, is amended to read:
- 350.011 Florida Public Service Commission; jurisdiction; powers and duties.—
- (1) The state regulatory agency heretofore known as the Florida Railroad and Public Utilities Commission or Florida Public Utilities Commission shall be known and hereafter called Florida Public Service Commission, and all rights, powers, duties, responsibilities, jurisdiction, and judicial powers now vested in said Railroad and Public Utilities Commission or said Florida Public Utilities Commission and the commissioners thereof are vested in the Florida Public Service Commission and the commissioners thereof.
- (2) The commissioners of the Florida Public Service

  Commission may not supervise, direct, or control any person
  whose services are employed by the Office of Regulatory Staff
  created under s. 350.071.
- (3) Notwithstanding any other provision of law, the commission may not inspect, audit, or examine any entity subject to the jurisdiction of the commission pursuant to any provision

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of law, as these functions are the sole responsibility of the Office of Regulatory Staff.

(4) The commission staff may not appear as a party in commission proceedings and shall not offer testimony on issues before the commission. The commission staff shall not conduct discovery, either informally or pursuant to the Florida Rules of Civil Procedure, in any proposed agency action proceeding or any proceeding under s. 120.569 or s. 120.57 in which the substantial interests of a party are determined by the commission.

Section 6. Subsections (1) and (2) of section 350.012, Florida Statutes, are amended to read:

350.012 Committee on Public <u>Service Commission</u> <del>Counsel</del> Oversight; creation; membership; powers and duties.—

(1) There is created a standing joint committee of the Legislature, designated the Committee on Public Service

Commission Counsel Oversight, and composed of 12 members appointed as follows: six members of the Senate appointed by the President of the Senate, two of whom must be members of the minority party; and six members of the House of Representatives appointed by the Speaker of the House of Representatives, two of whom must be members of the minority party. The terms of members shall be for 2 years and shall run from the organization of one Legislature to the organization of the next Legislature. The President shall appoint the chair of the committee in even-numbered years and the vice chair in odd-numbered years, and the Speaker of the House of Representatives shall appoint the chair of the committee in odd-numbered years and the vice chair in

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even-numbered years, from among the committee membership. Vacancies shall be filled in the same manner as the original appointment. Members shall serve without additional compensation, but shall be reimbursed for expenses.

- (2) The committee shall:
- (a) Appoint a Public Counsel as provided by general law;
- (b) Appoint an executive director of the Office of

  Regulatory Staff, subject to confirmation by the Legislature, as provided by general law; and
- (c) Perform such other duties as required by general law. Section 7. Paragraphs (b) and (d) of subsection (1) and subsection (5) of section 350.031, Florida Statutes, are amended to read:
- 350.031 Florida Public Service Commission Nominating Council.—

380 (1)

(b) All terms shall be for 4 years except those members of the House and Senate, who shall serve 2-year terms concurrent with the 2-year elected terms of House members. All terms of the members of the Public Service Commission Nominating Council existing on June 30, 2008, shall terminate upon the effective date of this act; however, such members may serve an additional term if reappointed by the Speaker of the House of Representatives or the President of the Senate. To establish staggered terms, appointments of members shall be made for initial terms to begin on July 1, 2008, with each appointing officer to appoint three legislator members, one of whom shall be a member of the minority party, to terms through the

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remainder of the 2-year elected terms of House members; one nonlegislator member to a 6-month term; one nonlegislator member to an 18-month term; and one nonlegislator member to a 42-month term. Thereafter, the terms of the nonlegislator members of the Public Service Commission Nominating Council shall begin on January 2 of the year the term commences and end 4 years later on January 1.

- (d) Vacancies on the council shall be filled for the unexpired portion of the term in the same manner as original appointments to the council. A member may not be reappointed to the council, except for a member of the House of Representatives or the Senate who may be appointed to two 2-year terms, members who are reappointed pursuant to paragraph (b), or a person who is appointed to fill the remaining portion of an unexpired term.
- (5) A person may not be nominated to the Governor for appointment to the Public Service Commission until the council has determined that the person satisfies the qualifications set forth in s. 350.04(2) is competent and knowledgeable in one or more fields, which shall include, but not be limited to: public affairs, law, economics, accounting, engineering, finance, natural resource conservation, energy, or another field substantially related to the duties and functions of the commission. The commission shall fairly represent the above-stated fields identified in s. 350.04(2). Recommendations of the council shall be nonpartisan.

Section 8. Section 350.035, Florida Statutes, is created to read:

350.035 Prohibited influence on commissioners.—Neither the

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Governor, the President of the Senate, the Speaker of the House of Representatives, a member of the Committee on Public Service Commission Oversight, nor a member of the Public Service Commission Nominating Council shall attempt to sway the independent judgment of the commission by bringing pressure to bear upon a commissioner or commission employee through that person's role in the nomination, appointment, or reconfirmation of commissioners. It is the duty of the Commission on Ethics to receive and investigate sworn complaints of violations of this section pursuant to ss. 112.322-112.3241.

Section 9. Section 350.04, Florida Statutes, is amended to read:

- 350.04 Qualifications of commissioners; training and continuing education.—
- (1) A commissioner may not, at the time of appointment or during his or her term of office:
- (a) (1) Have any financial interest, other than ownership of shares in a mutual fund, in any business entity which, either directly or indirectly, owns or controls any public utility regulated by the commission, in any public utility regulated by the commission, or in any business entity which, either directly or indirectly, is an affiliate or subsidiary of any public utility regulated by the commission.
- (b) (2) Be employed by or engaged in any business activity with any business entity which, either directly or indirectly, owns or controls any public utility regulated by the commission, by any public utility regulated by the commission, or by any business entity which, either directly or indirectly, is an

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449 affiliate or subsidiary of any public utility regulated by the

affiliate or subsidiary of any public utility regulated by the commission.

- (2) Each person recommended for appointment to the Public Service Commission by the Public Service Commission Nominating Council must:
- (a) Have earned at least a baccalaureate degree from an institution of higher learning accredited by a regional or national accrediting body; and
- (b) Possess a minimum of 10 years of professional experience, or a minimum of 6 years of professional experience if the person has earned an advanced degree, in one or more of the following:
  - 1. Energy or electric industry issues.
  - 2. Telecommunications issues.
  - 3. Water and sewer industry issues.
- 464 4. Finance.
- 5. Economics.
  - 6. Accounting.
- 7. Engineering.
- 468 8. Law.

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(3) Before voting on any matter before the Public Service

Commission, each person appointed to the commission after July

1, 2010, shall complete a comprehensive course of study,

developed by the executive director and general counsel of the

Office of Regulatory Staff and approved by the Committee on

Public Service Commission Oversight, that addresses the

substantive matters within the jurisdiction of the commission,

administrative law applicable to commission proceedings, and

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standards of conduct applicable to commissioners. Thereafter, each commissioner must complete annually no less than 10 hours of continuing professional education directly related to substantive matters within the jurisdiction of the commission.

- (4) No less than once every 12 months, each commissioner, commission employee, and staff member of the Office of Regulatory Staff shall receive training, in a form developed by the executive director and general counsel of the Office of Regulatory Staff, that addresses the standards of conduct applicable to commissioners, their staff, and staff of the Office of Regulatory Staff.
- Staff shall certify the office's compliance with the training requirements imposed by this section, the chair of the Public Service Commission shall certify the commission's compliance with these requirements, and each commissioner shall certify his or her individual compliance with the continuing professional education requirements of subsection (3). Each certification of compliance shall be provided to the Committee on Public Service Commission Oversight.

Section 10. Section 350.041, Florida Statutes, is amended to read:

- 350.041 Commissioners; standards of conduct.
- (1) STATEMENT OF INTENT.
- (a) Professional, impartial, and honorable commissioners are indispensable to the effective performance of the commission's duties. A commissioner shall maintain high standards of conduct and shall personally observe those

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standards so that the integrity and impartiality of the commission may be preserved. The standards of conduct provided in this section should be construed and applied to further that objective.

- (b) In addition to the provisions of part III of chapter 112, which are applicable to public service commissioners by virtue of their being public officers and full-time employees of the legislative branch of government, the conduct of public service commissioners shall be governed by the standards of conduct provided in this section. Nothing shall prohibit the standards of conduct from being more restrictive than part III of chapter 112. Further, this section shall not be construed to contravene the restrictions of part III of chapter 112. In the event of a conflict between this section and part III of chapter 112, the more restrictive provision shall apply.
  - (2) STANDARDS OF CONDUCT. -
- (a) A commissioner may not accept anything from any business entity which, either directly or indirectly, owns or controls any public utility regulated by the commission, from any public utility regulated by the commission, or from any business entity which, either directly or indirectly, is an affiliate or subsidiary of any public utility regulated by the commission. A commissioner may attend conferences and associated meals and events that are generally available to all conference participants without payment of any fees in addition to the conference fee. Additionally, while attending a conference, a commissioner may attend meetings, meals, or events that are not sponsored, in whole or in part, by any representative of any

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public utility regulated by the commission and that are limited to commissioners only, committee members, or speakers if the commissioner is a member of a committee of the association of regulatory agencies that organized the conference or is a speaker at the conference. It is not a violation of this paragraph for a commissioner to attend a conference for which conference participants who are employed by a utility regulated by the commission have paid a higher conference registration fee than the commissioner, or to attend a meal or event that is generally available to all conference participants without payment of any fees in addition to the conference fee and that is sponsored, in whole or in part, by a utility regulated by the commission. If, during the course of an investigation by the Commission on Ethics into an alleged violation of this paragraph, allegations are made as to the identity of the person giving or providing the prohibited gift, that person must be given notice and an opportunity to participate in the investigation and relevant proceedings to present a defense. If the Commission on Ethics determines that the person gave or provided a prohibited gift, the person may not appear before the commission or otherwise represent anyone before the commission for a period of 2 years.

(b) A commissioner may not accept any form of employment with or engage in any business activity with any business entity which, either directly or indirectly, owns or controls any public utility regulated by the commission, any public utility regulated by the commission, or any business entity which, either directly or indirectly, is an affiliate or subsidiary of

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any public utility regulated by the commission.

- (c) A commissioner may not have any financial interest, other than shares in a mutual fund, in any public utility regulated by the commission, in any business entity which, either directly or indirectly, owns or controls any public utility regulated by the commission, or in any business entity which, either directly or indirectly, is an affiliate or subsidiary of any public utility regulated by the commission. If a commissioner acquires any financial interest prohibited by this section during his or her term of office as a result of events or actions beyond the commissioner's control, he or she shall immediately sell such financial interest or place such financial interest in a blind trust at a financial institution. A commissioner may not attempt to influence, or exercise any control over, decisions regarding the blind trust.
- (d) A commissioner may not accept anything from a party in a proceeding currently pending before the commission. If, during the course of an investigation by the Commission on Ethics into an alleged violation of this paragraph, allegations are made as to the identity of the person giving or providing the prohibited gift, that person must be given notice and an opportunity to participate in the investigation and relevant proceedings to present a defense. If the Commission on Ethics determines that the person gave or provided a prohibited gift, the person may not appear before the commission or otherwise represent anyone before the commission for a period of 2 years.
- (e) A commissioner may not serve as the representative of any political party or on any executive committee or other

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governing body of a political party; serve as an executive officer or employee of any political party, committee, organization, or association; receive remuneration for activities on behalf of any candidate for public office; engage on behalf of any candidate for public office in the solicitation of votes or other activities on behalf of such candidacy; or become a candidate for election to any public office without first resigning from office.

- (f) A commissioner, during his or her term of office, may not make any public comment regarding the merits of any proceeding under ss. 120.569 and 120.57 currently pending before the commission.
- (g) A commissioner may not conduct himself or herself in an unprofessional manner at any time during the performance of his or her official duties.
- (h) The chair shall require order and decorum in proceedings before the commission. In the absence of the chair, the commissioner presiding over a commission proceeding shall require order and decorum in the proceeding.
- (i) A commissioner shall be patient, dignified, and courteous to litigants, other commissioners, witnesses, lawyers, commission staff, staff of the Office of Regulatory Staff, and others with whom the commissioner deals in an official capacity.
- (j) A commissioner shall perform his or her official duties without bias or prejudice. A commissioner may not, in the performance of his or her official duties, by words or conduct manifest bias or prejudice.
  - (k) A commissioner may not, with respect to parties or

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- classes of parties, cases, controversies, or issues likely to come before the commission, make pledges, promises, or commitments that are inconsistent with the impartial performance of the commissioner's official duties.
- (1) A commissioner may not be swayed by partisan interests, public clamor, or fear of criticism.
- (m) (h) A commissioner must avoid impropriety in all of his or her activities and must act at all times in a manner that promotes public confidence in the integrity and impartiality of the commission.
- (n) (i) A commissioner may not directly or indirectly, through staff or other means, solicit anything of value from any public utility regulated by the commission, or from any business entity that, whether directly or indirectly, is an affiliate or subsidiary of any public utility regulated by the commission, or from any party appearing in a proceeding considered by the commission in the last 2 years.
- (3) (a) The Commission on Ethics shall accept and investigate any alleged violations of this section pursuant to the procedures contained in ss. 112.322-112.3241.
- (b) The Commission on Ethics shall provide the Governor and the Florida Public Service Commission Nominating Council with a report of its findings and recommendations with respect to alleged violations by a public service commissioner. The Governor is authorized to enforce these the findings and recommendations of the Commission on Ethics, pursuant to part III of chapter 112.
  - (c) The Commission on Ethics shall provide the

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disciplinary officials or bodies specified in part III of chapter 112 with a report of its findings and recommendations with respect to alleged violations of the specific provisions of this section that, pursuant to s. 350.073, are applicable to the executive director of the Office of Regulatory Staff.

(d) A public service commissioner, a commission employee, the executive director of the Office of Regulatory Staff, or a member of the Florida Public Service Commission Nominating Council may request an advisory opinion from the Commission on Ethics, pursuant to s. 112.322(3)(a), regarding the standards of conduct or prohibitions set forth in this section and ss. 350.031, 350.04, and 350.042.

Section 11. Section 350.042, Florida Statutes, is amended to read:

350.042 Ex parte communications.

(1) Each A commissioner and employee of the commission shall should accord to every person who is a party to or is registered with the commission as an interested person in a proposed agency action proceeding, or who is a party to a proceeding under s. 120.565, s. 120.569, or s. 120.57 legally interested in a proceeding, or the person's lawyer, full right to be heard according to law, and, except as authorized by law, shall not neither initiate, solicit, or nor consider ex parte communications concerning a pending proposed agency action the merits, threat, or offer of reward in any proceeding or a proceeding under s. 120.565, s. 120.569, or s. 120.57 other than a proceeding under s. 120.54 or s. 120.565, workshops, or internal affairs meetings. No individual shall discuss ex parte

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with a commissioner the merits of any issue that he or she knows will be filed with the commission within 180 90 days. The provisions of this subsection shall not apply to commission staff.

- (a) As used in this section, the term "ex parte communication" means any communication that:
- 1. If it is a written or printed communication or a communication in electronic form, is not served on all parties to a proceeding; or
- 2. If it is an oral communication, is made without adequate notice to the parties and without an opportunity for the parties to be present and heard.
- (b) Where circumstances require, ex parte communications concerning scheduling, administrative purposes, or emergencies that do not deal with substantive matters or issues on the merits are authorized, if:
- 1. The commissioner or commission employee reasonably believes that no party will gain a procedural or tactical advantage as a result of the ex parte communication; and
- 2. The commissioner or commission employee makes provision promptly to notify all parties of the substance of the ex parte communication and, where possible, allows an opportunity to respond.
- (2) The provisions of this section shall not prohibit an individual residential ratepayer from communicating with a commissioner or commission employee, provided that the ratepayer is representing only himself or herself, without compensation.
  - (3) This section shall not apply to oral communications or

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discussions in scheduled and noticed open public meetings of educational programs or of a conference or other meeting of an association of regulatory agencies.

- If a commissioner or commission employee knowingly receives an ex parte communication prohibited by this section relative to a proceeding other than as set forth in subsection (1), to which he or she is assigned, he or she must place on the record of the proceeding copies of all written communications received, all written responses to the communications, and a memorandum stating the substance of all oral communications received and all oral responses made, and shall give written notice to all parties to the communication that such matters have been placed on the record. Any party to the proceeding who desires to respond to the an ex parte communication may do so. The response must be received by the commission within 10 days after receiving notice that the ex parte communication has been placed on the record. The commissioner may, if he or she deems it necessary to eliminate the effect of an ex parte communication received by him or her, withdraw from the proceeding, in which case the chair shall substitute another commissioner for the proceeding.
- (5) Any individual who makes an ex parte communication prohibited by this section shall submit to the commission a written statement describing the nature of such communication, to include the name of the person making the communication, the name of each the commissioner or commission employee commissioners receiving the communication, copies of all written communications made, all written responses to such

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communications, and a memorandum stating the substance of all oral communications received and all oral responses made. The commission shall place on the record of a proceeding all such communications.

- (6) Any commissioner or commission employee who knowingly fails to place on the record any ex parte such communications prohibited by this section, in violation of this the section, within 15 days after of the date of the such communication is subject to removal or dismissal and may be assessed a civil penalty not to exceed \$5,000. Any individual who knowingly fails to comply with subsection (5) may be assessed a civil penalty not to exceed \$5,000.
- (7) (a) It  $\underline{is}$  shall be the duty of the Commission on Ethics to receive and investigate sworn complaints of violations of this section pursuant to the procedures contained in ss. 112.322-112.3241.
- (b) If the Commission on Ethics finds that there has been a violation of this section by a public service commissioner or commission employee, it shall provide the Governor and the Florida Public Service Commission Nominating Council with a report of its findings and recommendations. The Governor is authorized to enforce the findings and recommendations of the Commission on Ethics, pursuant to part III of chapter 112.
- (c) If a commissioner, commission employee, or other individual fails or refuses to pay the Commission on Ethics any civil penalties assessed pursuant to the provisions of this section, the Commission on Ethics may bring an action in any circuit court to enforce the such penalty.

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(d) If, during the course of an investigation by the Commission on Ethics into an alleged violation of this section, allegations are made as to the identity of the person who participated in the ex parte communication, that person must be given notice and an opportunity to participate in the investigation and relevant proceedings to present a defense. If the Commission on Ethics determines that the person participated in the ex parte communication, the person may not appear before the commission or otherwise represent anyone before the commission for a period of 2 years.

Section 12. Subsections (1), (2), and (3) of section 350.06, Florida Statutes, are amended to read:

350.06 Place of meeting; expenditures; employment of personnel; records availability and fees.—

- (1) The offices of <u>the commission</u> said commissioners shall be in the vicinity of Tallahassee, but the commissioners may hold sessions anywhere in the state at their discretion.
- (2) All sums of money authorized to be paid on account of the commission said commissioners shall be paid out of the State Treasury only on the order of the Chief Financial Officer.
- (3) The <u>commission</u> commissioners may employ clerical, technical, and professional personnel reasonably necessary for the performance of <u>its</u> their duties, except for those responsibilities and functions reserved to the Office of Regulatory Staff, and may also employ one or more persons capable of stenographic court reporting, to be known as the official reporters of the commission.

Section 13. Section 350.0605, Florida Statutes, is amended to read:

350.0605 Former commissioners; executive directors; and employees of the commission or Office of Regulatory Staff; representation of clients before commission.—

- (1) Any former commissioner of the Public Service

  Commission or former executive director of the Office of

  Regulatory Staff is prohibited from appearing before the

  commission representing any client or any industry regulated by

  the Public Service Commission for a period of 2 years following

  termination of service as a commissioner or executive director

  on the commission.
- (2) Any former employee of the commission or the Office of Regulatory Staff is prohibited from appearing before the commission representing any client regulated by the Public Service Commission on any matter which was pending at the time of termination and in which such former employee had participated.
- (3) For a period of 2 years following termination of service as a commissioner or executive director on the commission, a former commissioner of the Public Service Commission or former executive director of the Office of Regulatory Staff member may not accept employment by or compensation from a business entity which, directly or indirectly, owns or controls a public utility regulated by the commission, from a public utility regulated by the commission, from a business entity which, directly or indirectly, is an affiliate or subsidiary of a public utility regulated by the

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commission or is an actual business competitor of a local exchange company or public utility regulated by the commission and is otherwise exempt from regulation by the commission under ss. 364.02(15)(14) and 366.02(1), or from a business entity or trade association that has been a party to a commission proceeding within the 2 years preceding the member's termination of service on the commission. This subsection applies only to members of the Florida Public Service Commission who are appointed or reappointed after May 10, 1993.

Section 14. Section 350.071, Florida Statutes, is created to read:

350.071 Office of Regulatory Staff; creation; purpose; party status.—

- (1) The Office of Regulatory Staff is created within the legislative branch of government within the intent expressed in chapter 216. The office shall perform its duties independently.
- (2) The office shall be considered a party of record in all proceedings before the Public Service Commission. All tariffs, initial pleadings, complaints, and notices of appeal filed with the commission shall be served upon the office. The commission shall notify the office of the initiation of any rulemaking proceeding, workshop, or other proceeding that the commission is authorized by law to initiate.
- (3) The office shall represent the public interest of this state. As used in ss. 350.071-350.075, the term "public interest" means a balancing of the following:
- (a) Concerns of the using and consuming public, regardless of customer class, with respect to services provided by any

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company subject to the jurisdiction of the commission pursuant to any provision of law.

- (b) Preservation of the financial integrity of the state's regulated public utilities and continued investment in and maintenance of facilities in order to provide reliable utility services at fair, just, and reasonable rates.
- (c) Promotion of fair competition in telecommunications markets.
- (4) The Office of Regulatory Staff shall be subject to the same provisions governing ex parte communications that apply to any other party to a commission proceeding. Any recommendation of the Office of Regulatory Staff shall be provided to the commission in a form, forum, and manner as may lawfully be provided by any other party.

Section 15. Section 350.072, Florida Statutes, is created to read:

350.072 Office of Regulatory Staff; employees; supervision; budget; location; procedures governing administration and operations.—

(1) The Office of Regulatory Staff shall consist of the executive director and any clerical, technical, and professional personnel that the executive director deems to be reasonably necessary for the performance of the duties of the office. The executive director is authorized to employ expert witnesses and other professional expertise that the executive director deems to be reasonably necessary to assist the office in the performance of its duties.

- (2) The executive director shall employ and set the compensation for all personnel of the Office of Regulatory Staff and shall be responsible for the supervision and direction of all such personnel.
- (3) Neither the executive director nor any employee of the Office of Regulatory Staff shall be subject to the supervision, direction, or control of the commission or the chairman, any member, or any employee of the commission.
- (4) The executive director shall be responsible for preparing the budget for the Office of Regulatory Staff and shall submit the budget to the Committee on Public Service Commission Oversight.
- (5) The Office of Regulatory Staff shall maintain offices in Leon County at a place convenient to the offices of the commission that will enable the Office of Regulatory Staff to efficiently perform its functions and duties.
- (6) The Office of Regulatory Staff shall establish procedures governing its internal administration and operations.

  Section 16. Section 350.073, Florida Statutes, is created
- 350.073 Executive director; appointment; term of office; vacancies; qualifications; salary; oath of office; standards of conduct.—
- (1) (a) The Committee on Public Service Commission

  Oversight shall appoint the executive director of the Office of

  Regulatory Staff by majority vote of the committee, subject to

  confirmation by a majority vote of the Senate and the House of

  Representatives.

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to read:

- (b) Until such time as each chamber confirms the appointment of the executive director, the appointee shall perform the functions of the office as provided by law.
- (c) The reappointment of an executive director is subject to confirmation by a majority vote of the Senate and the House of Representatives.
- (d) The appointment of an executive director may be terminated at any time by a majority vote of the Senate and the House of Representatives.
- (2) (a) The term of the executive director shall be 4 years, and the initial term of office shall begin January 2, 2011. The Committee on Public Service Commission Oversight shall appoint the executive director no less than 60 days prior to the first day of the term to which he or she is appointed.
- (b) In case of a vacancy in the office of executive director for any reason before expiration of the term of office, the Committee on Public Service Commission Oversight shall appoint a new executive director in the same manner as the original appointment. The committee may appoint an interim executive director to serve until such time as a new executive director is appointed.
- (2) A person may not be appointed as executive director until the committee determines that the person satisfies the criteria set forth in s. 350.04(1) and (2)(a) and possesses a minimum of 12 years of professional experience in one or more of the fields identified in s. 350.04(2)(b).
- (3) The salary of the executive director shall be set by the committee.

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- (4) The executive director shall take and subscribe to the oath of office required of state officers by the State Constitution.
- (5) In addition to the provisions of part III of chapter 112, applicable to the executive director by virtue of being a public officer and full-time employee of the legislative branch of government, the executive director shall be subject to the standards of conduct applicable to commissioners pursuant to s. 350.041(2)(a), (b), (c), (d), (e), (g), (l), and (n). In the event of a conflict between this section and part III of chapter 112, the more restrictive provision shall apply.
- Section 17. Section 350.074, Florida Statutes, is created to read:
  - 350.074 Office of Regulatory Staff; duties.—
- (1) The Office of Regulatory Staff shall represent the public interest with respect to matters within the jurisdiction of the commission and, when considered necessary and in the public interest by the executive director, shall petition the commission to initiate proceedings on matters within its jurisdiction. The office shall have authority to:
- (a) Review and investigate the rates charged or proposed to be charged, and the service furnished or proposed to be furnished, by any public utility or regulated company.
- (b) Inspect, audit, and examine public utilities and regulated companies regarding matters within the jurisdiction of the commission.
- (c) Represent the public interest in commission proceedings, hearings, rulemakings, and other regulatory

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- (d) Investigate complaints made in connection with matters under the jurisdiction of the commission, including those complaints that are directed to the commission or commissioners.
- (e) Assist customers in the informal resolution of complaints regarding the rates or service of public utilities and regulated companies or regarding any other matter within the jurisdiction of the commission.
- (f) Make studies to the commission with respect to standards, regulations, practices, or service of any public utility or regulated company.
- (g) Provide legal representation of the public interest before other state agencies, federal agencies, and state and federal courts in connection with matters under the jurisdiction of the commission, including proceedings that could affect the rates or service of any public utility or regulated company.
- (h) Educate the public on matters within the jurisdiction of the commission which are of special interest to consumers.
- (2) The commission may not require the Office of

  Regulatory Staff to sponsor witnesses or provide testimony in any proceeding, but it may request in writing or at any duly noticed public meeting that the office:
- (a) Provide information and reports on any matter subject to the commission's jurisdiction and matters incidental to the jurisdiction of the commission;
- (b) Assist in the preparation of any report that the commission is required by law to produce; or
  - (c) Conduct inspections, audits, or examinations of public

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utilities and regulated companies regarding matters within the jurisdiction of the commission.

- (3) Decisions relating to whether, when, or how to petition to initiate proceedings before the commission or to participate or intervene in proceedings before other state agencies, federal agencies, or state or federal courts are in the sole discretion of the executive director, except for those matters that are specified by order of a court of competent jurisdiction.
- (4) The Office of Regulatory Staff is considered to have an interest sufficient to maintain actions for judicial review of commission orders or decisions and may, as of right and in a manner prescribed by law, intervene or otherwise participate in any civil proceeding which involves the review or enforcement of commission action that the executive director determines may substantially affect the public interest.
- (5) The Office of Regulatory Staff shall provide to the Legislature an annual report of its activities.
- (6) The commission and the office shall establish mutually acceptable procedures by which the office may elect not to participate as a party in noncontroversial matters.
- Section 18. Section 350.075, Florida Statutes, is created to read:
- 350.075 Office of Regulatory Staff; access to records.—The Office of Regulatory Staff shall have the authority to access or require the production of books, records, and information pursuant to ss. 364.183, 366.093, and 367.156 and shall have the

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authority to access or require production of any other records as provided by law.

Section 19. Subsections (1), (2), and (6) of section 350.113, Florida Statutes, are amended to read:

350.113 Florida Public Service Regulatory Trust Fund; moneys to be deposited therein.—

- (1) There is hereby created in the State Treasury a special fund to be designated as the "Florida Public Service Regulatory Trust Fund" which shall be used in the operation of the commission and the Office of Regulatory Staff in the performance of the various functions and duties required of them it by law.
- (2) All fees, licenses, and other charges collected by the commission shall be deposited in the State Treasury to the credit of the Florida Public Service Regulatory Trust Fund to be used in the operation of the commission and the Office of Regulatory Staff as authorized by the Legislature; however, penalties and interest assessed and collected by the commission shall not be deposited in the trust fund but shall be deposited in the General Revenue Fund. The Florida Public Service Regulatory Trust Fund shall be subject to the service charge imposed pursuant to chapter 215.
- (6) All moneys in the Florida Public Service Regulatory
  Trust Fund shall be for the use of the commission and the Office
  of Regulatory Staff in the performance of their its functions
  and duties as provided by law, subject to the fiscal and
  budgetary provisions of general law.

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Section 20. Subsections (1) and (2) of section 350.117, Florida Statutes, are amended to read:

350.117 Reports; audits.-

- (1) The commission and the Office of Regulatory Staff may require such regular or emergency reports, including, but not limited to, financial reports, as the commission or the office deems necessary to fulfill its obligations under the law. A copy of any report provided to the commission must be provided to the Office of Regulatory Staff.
- (2) The commission may request that the Office of Regulatory Staff perform management and operation audits of any regulated company. The commission may consider the results of such audits in establishing rates; however, the company shall not be denied due process as a result of the use of any such management or operation audit.

Section 21. <u>Section 350.121, Florida Statutes, is repealed.</u>

Section 22. Section 350.122, Florida Statutes, is created to read:

350.122 Testimony; public disclosure of affiliation.-

- (1) Each person offering testimony at a meeting, workshop, hearing, or other scheduled event of the commission shall disclose any financial or fiduciary relationship with any party to the proceedings at the time the testimony is provided to the commission.
- (2) The determination by the commission that a person has knowingly violated this section constitutes agency action for which a hearing may be sought under chapter 120.

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Section 23. Section 364.016, Florida Statutes, is amended to read:

364.016 Travel costs.—The <u>office</u> commission has the authority to assess a telecommunications company for reasonable travel costs associated with reviewing the records of the telecommunications company and its affiliates when such records are kept out of state. The telecommunications company may bring the records back into the state for review.

Section 24. Subsections (11) through (16) of section 364.02, Florida Statutes, are renumbered as subsections (12) through (17), respectively, and a new subsection (11) is added to that section to read:

364.02 Definitions.—As used in this chapter, the term:

(11) "Office" means the Office of Regulatory Staff.

Section 25. Section 364.15, Florida Statutes, is amended to read:

364.15 Compelling repairs, improvements, changes, additions, or extensions.—Whenever the commission finds, on its own motion or upon petition or complaint, that repairs or improvements to, or changes in, any telecommunications facility ought reasonably to be made, or that any additions or extensions should reasonably be made to any telecommunications facility, in order to promote the security or convenience of the public or employees or in order to secure adequate service or facilities for basic local telecommunications services consistent with the requirements set forth in this chapter, the commission shall make and serve an order directing that such repairs, improvements, changes, additions, or extensions be made in the

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manner to be specified in the order. This section authorizes the commission to impose only those requirements that it is otherwise authorized to impose under this chapter.

Section 26. Subsections (1) and (2) of section 364.183, Florida Statutes, are amended to read:

364.183 Access to company records.-

The commission and the office shall have access to all records of a telecommunications company that are reasonably necessary for the disposition of matters within the commission's jurisdiction. The commission and the office shall also have access to those records of a local exchange telecommunications company's affiliated companies, including its parent company, that are reasonably necessary for the disposition of any matter concerning an affiliated transaction or a claim of anticompetitive behavior including claims of cross-subsidization and predatory pricing. Both the commission and the office may require a telecommunications company to file records, reports or other data directly related to matters within the commission's jurisdiction in the form specified in the request by the commission and may require such company to retain such information for a designated period of time. Upon request of the company or other person, any records received by the commission or the office which are claimed by the company or other person to be proprietary confidential business information shall be kept confidential and shall be exempt from s. 119.07(1) and s. 24(a), Art. I of the State Constitution. The authority of the commission to access records under this section is granted subject to the limitations set forth in s. 350.011(3) and (4).

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Discovery in any docket or proceeding before the commission shall be in the manner provided for in Rule 1.280 of the Florida Rules of Civil Procedure. Upon a showing by a company or other person and a finding by the commission that discovery will require the disclosure of proprietary confidential business information, the commission shall issue an appropriate protective order designating the manner for handling such information during the course of the proceeding and for protecting such information from disclosure outside the proceeding. Such proprietary confidential business information shall be exempt from s. 119.07(1). Any records provided pursuant to a discovery request for which proprietary confidential business information status is requested shall be treated by the commission, the Office of Regulatory Staff, and the Office of the Public Counsel, and any other party subject to the public records law as confidential and shall be exempt from s. 119.07(1), pending a formal ruling on such request by the commission or the return of the records to the person providing the records. Any record which has been determined to be proprietary confidential business information and is not entered into the official record of the proceeding shall be returned to the person providing the record within 60 days after the final order, unless the final order is appealed. If the final order is appealed, any such record shall be returned within 30 days after the decision on appeal. The commission shall adopt the necessary rules to implement this subsection. Section 27. Section 364.185, Florida Statutes, is amended

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to read:

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364.185 Investigations and inspections; power of office commission.—The office commission or its duly authorized representatives may during all reasonable hours enter upon any premises occupied by any telecommunications company and may set up and use thereon all necessary apparatus and appliances for the purpose of making investigations, inspections, examinations, and tests and exercising any power conferred by this chapter or chapter 350; however, the telecommunications company shall be notified of and be represented at the making of such investigations, inspections, examinations, and tests. The requirement to provide prior notification and representation shall not be applicable to the onsite field inspection of equipment used to provide telecommunications services to the transient public, including the facilities of call aggregators.

Section 28. Subsections (2) and (4) of section 364.335, Florida Statutes, are amended to read:

364.335 Application for certificate.

any person who would be substantially affected by the requested certification may, within 21 days after the granting of such certificate, file a written objection requesting a proceeding pursuant to ss. 120.569 and 120.57. The commission may, upon petition of the office on its own motion, institute a proceeding under ss. 120.569 and 120.57 to determine whether the grant of such certificate is in the public interest. The commission shall order such proceeding conducted in or near the territory applied for, if feasible. If any person requests a public hearing on the application, such hearing shall, if feasible, be held in or near

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the territory applied for, and the transcript of the public hearing and any material submitted at or prior to the hearing shall be considered part of the record of the application and any proceeding related to the application.

(4) Except as provided in s. 364.33, revocation, suspension, transfer, or amendment of a certificate shall be subject to the provisions of this section; except that, when the commission institutes a proceeding upon petition of the office initiates the action, the commission shall furnish notice to the appropriate local government and to the Public Counsel.

Section 29. Subsection (10) of section 364.3376, Florida Statutes, is amended to read:

364.3376 Operator services.-

(10) The office commission shall conduct an effective program of random, no-notice compliance investigations of the operator services providers and call aggregators operating within the state. When the office commission finds a blocking violation, it shall notify the commission and provide information to assist the commission in determining determine whether the blocking is the responsibility of the call aggregator or the operator services provider. The commission and may fine the responsible party in accordance with s. 364.285. Upon the failure of the responsible party to correct a violation within a mandatory time limit established by the commission or upon a proven pattern of intentional blocking, the commission shall order the discontinuance of the call aggregator's telephone service or revoke the operator services provider's certificate, as applicable.

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Section 30. Subsection (3) of section 364.3381, Florida Statutes, is amended to read:

364.3381 Cross-subsidization.-

(3) The commission shall have continuing oversight jurisdiction over cross-subsidization, predatory pricing, or other similar anticompetitive behavior and may investigate, upon petition or complaint or on its own motion, allegations of such practices.

Section 31. Section 364.37, Florida Statutes, is amended to read:

364.37 Controversy concerning territory to be served; powers of commission.—If any person in constructing or extending his or her telecommunications facility unreasonably interferes or is about to unreasonably interfere with any telecommunications facility or service of any other person, or if a controversy arises between any two or more persons with respect to the territory professed to be served by each, the commission, upon petition of the office or on its own initiative or on complaint of any person claiming to be adversely affected, may make such order and prescribe such terms and conditions with respect thereto as are just and reasonable.

Section 32. Subsection (4) is added to section 366.02, Florida Statutes, to read:

366.02 Definitions.—As used in this chapter:

(4) "Office" means the Office of Regulatory Staff.

Section 33. Subsections (6), (9), and (11) of section

366.05, Florida Statutes, are amended to read:

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- (6) The commission or the office, if designated by the commission to conduct testing, may purchase materials, apparatus, and standard measuring instruments for such examination and tests.
- (9) Both the commission and the office may require the filing of reports and other data by a public utility or its affiliated companies, including its parent company, regarding transactions, or allocations of common costs, among the utility and such affiliated companies. Both the commission and the office may also require such reports or other data necessary to ensure that a utility's ratepayers do not subsidize nonutility activities. The authority of the commission to access records under this subsection is granted subject to the limitations set forth in s. 350.011(3) and (4).
- (11) The office may commission has the authority to assess a public utility for reasonable travel costs associated with reviewing the records of the public utility and its affiliates when such records are kept out of state. The public utility may bring the records back into the state for review.
- Section 34. Subsections (2) and (3) of section 366.06, Florida Statutes, are amended to read:
  - 366.06 Rates; procedure for fixing and changing.-
- (2) Whenever the commission finds, upon request made or upon its own motion, that the rates demanded, charged, or collected by any public utility for public utility service, or that the rules, regulations, or practices of any public utility affecting such rates, are unjust, unreasonable, unjustly discriminatory, or in violation of law; that such rates are

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insufficient to yield reasonable compensation for the services rendered; that such rates yield excessive compensation for services rendered; or that such service is inadequate or cannot be obtained, the commission shall order and hold a public hearing, giving notice to the public and to the public utility, and shall thereafter determine just and reasonable rates to be thereafter charged for such service and promulgate rules and regulations affecting equipment, facilities, and service to be thereafter installed, furnished, and used.

Pending a final order by the commission in any rate proceeding under this section, the commission may withhold consent to the operation of all or any portion of the new rate schedules, delivering to the utility requesting such increase, within 60 days, a reason or written statement of good cause for withholding its consent. Such consent shall not be withheld for a period longer than 8 months from the date of filing the new schedules. The new rates or any portion not consented to shall go into effect under bond or corporate undertaking at the end of such period, but the commission shall, by order, require such public utility to keep accurate account in detail of all amounts received by reason of such increase, specifying by whom and in whose behalf such amounts were paid and, upon completion of hearing and final decision in such proceeding, shall by further order require such public utility to refund with interest at a fair rate, to be determined by the commission in such manner as it may direct, such portion of the increased rate or charge as by its decision shall be found not justified. Any portion of such refund not thus refunded to patrons or customers of the

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public utility shall be refunded or disposed of by the public utility as the commission may direct; however, no such funds shall accrue to the benefit of the public utility. The commission shall take final commission action in the docket and enter its final order within 12 months of the commencement date for final agency action. As used in this subsection, the "commencement date for final agency action" means the date upon which it has been determined by the commission or its designee that the utility has filed with the clerk the minimum filing requirements as established by rule of the commission. Within 30 days after receipt of the application, rate request, or other written document for which the commencement date for final agency action is to be established, the commission or its designee shall either determine the commencement date for final agency action or issue a statement of deficiencies to the applicant, specifically listing why said applicant has failed to meet the minimum filing requirements. Such statement of deficiencies shall be binding upon the commission to the extent that, once the deficiencies in the statement are satisfied, the commencement date for final agency action shall be promptly established as provided herein. Thereafter, within 15 days after the applicant indicates to the commission that it believes that it has met the minimum filing requirements, the commission or its designee shall either determine the commencement date for final agency action or specifically enumerate in writing why the requirements have not been met, in which case this procedure shall be repeated until the commencement date for final agency action is established. When the commission initiates a

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proceeding upon a request made by a person other than the utility, the commencement date for final agency action shall be the date upon which the order initiating the proceeding is issued.

Section 35. Section 366.07, Florida Statutes, is amended to read:

366.07 Rates; adjustment.—Whenever the commission, after public hearing either upon petition of the office its own motion or upon complaint, shall find the rates, rentals, charges or classifications, or any of them, proposed, demanded, observed, charged or collected by any public utility for any service, or in connection therewith, or the rules, regulations, measurements, practices or contracts, or any of them, relating thereto, are unjust, unreasonable, insufficient, excessive, or unjustly discriminatory or preferential, or in anywise in violation of law, or any service is inadequate or cannot be obtained, the commission shall determine and by order fix the fair and reasonable rates, rentals, charges or classifications, and reasonable rules, regulations, measurements, practices, contracts or service, to be imposed, observed, furnished or followed in the future.

Section 36. Subsections (1) and (3) of section 366.071, Florida Statutes, are amended to read:

366.071 Interim rates; procedure.-

(1) The commission may, during any proceeding for a change of rates, upon its own motion, or upon petition from any party, or by a tariff filing of a public utility, authorize the collection of interim rates until the effective date of the

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final order. Such interim rates may be based upon a test period different from the test period used in the request for permanent rate relief. To establish a prima facie entitlement for interim relief, the commission, the petitioning party, or the public utility shall demonstrate that the public utility is earning outside the range of reasonableness on rate of return calculated in accordance with subsection (5).

(3) In granting such relief, the commission may, in an expedited hearing but within 60 days of the commencement of the proceeding, upon petition or upon its own motion, preclude the recovery of any extraordinary or imprudently incurred expenditures or, for good cause shown, increase the amount of the bond or corporate undertaking.

Section 37. Subsection (1) of section 366.076, Florida Statutes, is amended to read:

366.076 Limited proceedings; rules on subsequent adjustments.—

(1) Upon petition or its own motion, the commission may conduct a limited proceeding to consider and act upon any matter within its jurisdiction, including any matter the resolution of which requires a public utility to adjust its rates to consist with the provisions of this chapter. The commission shall determine the issues to be considered during such a proceeding and may grant or deny any request to expand the scope of the proceeding to include other matters.

Section 38. Section 366.08, Florida Statutes, is amended to read:

366.08 Investigations, inspections; power of office

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commission.—The office commission or its duly authorized representatives may during all reasonable hours enter upon any premises occupied by any public utility and may set up and use thereon all necessary apparatus and appliances for the purpose of making investigations, inspections, examinations and tests and exercising any power conferred by this chapter or chapter 350; however provided, such public utility shall have the right to be notified of and be represented at the making of such investigations, inspections, examinations and tests.

Section 39. Subsections (1) and (2) of section 366.093, Florida Statutes, are amended to read:

366.093 Public utility records; confidentiality.-

- (1) The commission and the office shall continue to have reasonable access to all public utility records and records of the utility's affiliated companies, including its parent company, regarding transactions or cost allocations among the utility and such affiliated companies, and such records necessary to ensure that a utility's ratepayers do not subsidize nonutility activities. Upon request of the public utility or other person, any records received by the commission or the office which are shown and found by the commission to be proprietary confidential business information shall be kept confidential and shall be exempt from s. 119.07(1). The authority of the commission to access records under this section is granted subject to the limitations set forth in s. 350.011(3) and (4).
- (2) Discovery in any docket or proceeding before the commission shall be in the manner provided for in Rule 1.280 of

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the Florida Rules of Civil Procedure. Information which affects a utility's rates or cost of service shall be considered relevant for purposes of discovery in any docket or proceeding where the utility's rates or cost of service are at issue. The commission shall determine whether information requested in discovery affects a utility's rates or cost of service. Upon a showing by a utility or other person and a finding by the commission that discovery will require the disclosure of proprietary confidential business information, the commission shall issue appropriate protective orders designating the manner for handling such information during the course of the proceeding and for protecting such information from disclosure outside the proceeding. Such proprietary confidential business information shall be exempt from s. 119.07(1). Any records provided pursuant to a discovery request for which proprietary confidential business information status is requested shall be treated by the commission, the Office of Regulatory Staff, and the office of the Public Counsel, and any other party subject to the public records law as confidential and shall be exempt from s. 119.07(1), pending a formal ruling on such request by the commission or the return of the records to the person providing the records. Any record which has been determined to be proprietary confidential business information and is not entered into the official record of the proceeding must be returned to the person providing the record within 60 days after the final order, unless the final order is appealed. If the final order is appealed, any such record must be returned within 30 days after the decision on appeal. The commission shall adopt the necessary

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rules to implement this provision.

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Section 40. Subsections (6) and (7) of section 366.82, Florida Statutes, are amended to read:

366.82 Definition; goals; plans; programs; annual reports; energy audits.—

- (6) The commission may change the goals <u>upon a showing of</u> for reasonable cause. The time period to review the goals, however, shall not exceed 5 years. After the programs and plans to meet those goals are completed, the commission shall determine what further goals, programs, or plans are warranted and adopt them.
- Following adoption of goals pursuant to subsections (2) and (3), the commission shall require each utility to develop plans and programs to meet the overall goals within its service area. Upon petition, the commission may require modifications or additions to a utility's plans and programs at any time it is shown to be in the public interest consistent with this act. In approving plans and programs for cost recovery, the commission shall have the flexibility to modify or deny plans or programs that would have an undue impact on the costs passed on to customers. If any plan or program includes loans, collection of loans, or similar banking functions by a utility and the plan is approved by the commission, the utility shall perform such functions, notwithstanding any other provision of the law. However, no utility shall be required to loan its funds for the purpose of purchasing or otherwise acquiring conservation measures or devices, but nothing herein shall prohibit or impair the administration or implementation of

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a utility plan as submitted by a utility and approved by the commission under this subsection. If the commission disapproves a plan, it shall specify the reasons for disapproval, and the utility whose plan is disapproved shall resubmit its modified plan within 30 days. Prior approval by the commission shall be required to modify or discontinue a plan, or part thereof, which has been approved. If any utility has not implemented its programs and is not substantially in compliance with the provisions of its approved plan at any time, the commission shall adopt programs required for that utility to achieve the overall goals. Utility programs may include variations in rate design, load control, cogeneration, residential energy conservation subsidy, or any other measure within the jurisdiction of the commission which the commission finds likely to be effective; this provision shall not be construed to preclude these measures in any plan or program.

Section 41. Subsections (9) through (13) of section 367.021, Florida Statutes, are renumbered as subsections (10) through (14), respectively, and a new subsection (9) is added to that section to read:

367.021 Definitions.—As used in this chapter, the following words or terms shall have the meanings indicated:

# (9) "Office" means the Office of Regulatory Staff.

Section 42. Paragraph (a) of subsection (1), paragraph (a) of subsection (2), and subsections (4) and (6) of section 367.045, Florida Statutes, are amended to read:

367.045 Certificate of authorization; application and amendment procedures.—

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- (1) When a utility applies for an initial certificate of authorization from the commission, it shall:
- (a) Provide notice of the actual application filed by mail or personal delivery to the governing body of the county or city affected, to the Public Counsel, the office, to the commission, and to such other persons and in such other manner as may be prescribed by commission rule;
- (2) A utility may not delete or extend its service outside the area described in its certificate of authorization until it has obtained an amended certificate of authorization from the commission. When a utility applies for an amended certificate of authorization from the commission, it shall:
- (a) Provide notice of the actual application filed by mail or personal delivery to the governing body of the county or municipality affected, to the Public Counsel, the office, to the commission, and to such other persons and in such other manner as may be prescribed by commission rule;
- (4) If, within 30 days after the last day that notice was mailed or published by the applicant, whichever is later, the commission receives from the Public Counsel, the office, a governmental authority, or a utility or consumer who would be substantially affected by the requested certification or amendment a written objection requesting a proceeding pursuant to ss. 120.569 and 120.57, the commission shall order such proceeding conducted in or near the area for which application is made, if feasible. Notwithstanding the ability to object on any other ground, a county or municipality has standing to object on the ground that the issuance or amendment of the

certificate of authorization violates established local comprehensive plans developed pursuant to ss. 163.3161-163.3211. If a consumer, utility, or governmental authority or the office or Public Counsel requests a public hearing on the application, such hearing must, if feasible, be held in or near the area for which application is made; and the transcript of such hearing and any material submitted at or before the hearing must be considered as part of the record of the application and any proceeding related thereto.

(6) The revocation, suspension, transfer, or amendment of a certificate of authorization is subject to the provisions of this section. The commission shall give 30 days' notice before it initiates any such action upon petition of the office.

Section 43. Paragraph (a) of subsection (2) and paragraph (a) of subsection (4) of section 367.081, Florida Statutes, are amended to read:

367.081 Rates; procedure for fixing and changing.-

(2) (a) 1. The commission shall, either upon request or upon its own motion, fix rates which are just, reasonable, compensatory, and not unfairly discriminatory. In every such proceeding, the commission shall consider the value and quality of the service and the cost of providing the service, which shall include, but not be limited to, debt interest; the requirements of the utility for working capital; maintenance, depreciation, tax, and operating expenses incurred in the operation of all property used and useful in the public service; and a fair return on the investment of the utility in property used and useful in the commission

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shall not allow the inclusion of contributions-in-aid-of-construction in the rate base of any utility during a rate proceeding, nor shall the commission impute prospective future contributions-in-aid-of-construction against the utility's investment in property used and useful in the public service; and accumulated depreciation on such contributions-in-aid-of-construction shall not be used to reduce the rate base, nor shall depreciation on such contributed assets be considered a cost of providing utility service.

- 2. For purposes of such proceedings, the commission shall consider utility property, including land acquired or facilities constructed or to be constructed within a reasonable time in the future, not to exceed 24 months after the end of the historic base year used to set final rates unless a longer period is approved by the commission, to be used and useful in the public service, if:
  - a. Such property is needed to serve current customers;
- b. Such property is needed to serve customers 5 years after the end of the test year used in the commission's final order on a rate request as provided in subsection (6) at a growth rate for equivalent residential connections not to exceed 5 percent per year; or
- c. Such property is needed to serve customers more than 5 full years after the end of the test year used in the commission's final order on a rate request as provided in subsection (6) only to the extent that the utility presents clear and convincing evidence to justify such consideration.

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Notwithstanding the provisions of this paragraph, the commission shall approve rates for service which allow a utility to recover from customers the full amount of environmental compliance costs. Such rates may not include charges for allowances for funds prudently invested or similar charges. For purposes of this requirement, the term "environmental compliance costs" includes all reasonable expenses and fair return on any prudent investment incurred by a utility in complying with the requirements or conditions contained in any permitting, enforcement, or similar decisions of the United States Environmental Protection Agency, the Department of Environmental Protection, a water management district, or any other governmental entity with similar regulatory jurisdiction.

(4) (a) On or before March 31 of each year, the commission by order shall establish a price increase or decrease index for major categories of operating costs incurred by utilities subject to its jurisdiction reflecting the percentage of increase or decrease in such costs from the most recent 12-month historical data available. The commission by rule shall establish the procedure to be used in determining such indices and a procedure by which a utility, without further action by the commission, or the commission upon petition of the office on its own motion, may implement an increase or decrease in its rates based upon the application of the indices to the amount of the major categories of operating costs incurred by the utility during the immediately preceding calendar year, except to the extent of any disallowances or adjustments for those expenses of that utility in its most recent rate proceeding before the

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commission. The rules shall provide that, upon a finding of good cause, including inadequate service, the commission may order a utility to refrain from implementing a rate increase hereunder unless implemented under a bond or corporate undertaking in the same manner as interim rates may be implemented under s. 367.082. A utility may not use this procedure between the official filing date of the rate proceeding and 1 year thereafter, unless the case is completed or terminated at an earlier date. A utility may not use this procedure to increase any operating cost for which an adjustment has been or could be made under paragraph (b), or to increase its rates by application of a price index other than the most recent price index authorized by the commission at the time of filing.

Section 44. Subsections (1), (2), (4), (6), (8), and (10) of section 367.0814, Florida Statutes, are amended to read:

367.0814 Office of Regulatory Staff assistance in changing rates and charges; interim rates.—

- (1) The commission may establish rules by which a water or wastewater utility whose gross annual revenues are \$250,000 or less may request and obtain staff assistance from the Office of Regulatory Staff for the purpose of changing its rates and charges. A utility may request such staff assistance by filing an application with the commission. The gross annual revenue level shall be adjusted on July 1, 2013, and every 5 years thereafter, based on the most recent cumulative 5 years of the price index established by the commission pursuant to s. 367.081(4)(a).
  - (2) The official date of filing is established as 30 days

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after official acceptance by the <u>office</u> <del>commission</del> of the application. If a utility does not remit a fee, as provided by s. 367.145, within 30 days after acceptance, the commission may deny the application. The commission has 15 months after the official date of filing within which to issue a final order.

- (4) The commission may, upon petition from the office or its own motion, or upon petition from the regulated utility, authorize the collection of interim rates until the effective date of the final order. Such interim rates may be based upon a test period different from the test period used in the request for permanent rate relief. To establish interim relief, there must be a demonstration that the operation and maintenance expenses exceed the revenues of the regulated utility, and interim rates shall not exceed the level necessary to cover operation and maintenance expenses as defined by the Uniform System of Accounts for Class C Water and Wastewater Utilities (1996) of the National Association of Regulatory Utility Commissioners.
- (6) The utility, in requesting staff assistance from the office, shall agree to accept the final rates and charges approved by the commission unless the final rates and charges produce less revenue than the existing rates and charges.
- (8) If a utility becomes exempt from commission regulation or jurisdiction during the pendency of a staff-assisted rate case conducted pursuant to this section, the request for rate relief is deemed to have been withdrawn. Interim rates, if previously approved, shall become final. Temporary rates, if previously approved, must be discontinued, and any money

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collected pursuant to the temporary rates, or the difference between temporary and interim rates, if previously approved, must be refunded to the customers of the utility with interest.

(10) The commission shall submit to the President of the Senate and the Speaker of the House of Representatives by January 1, 2013, and every 5 years thereafter, a report of the status of proceedings conducted under this section, including the number of utilities eligible to request staff assistance from the office, the number of proceedings conducted annually for the most recent 5-year period, the associated impact on commission and office resources, and any other information the commission deems appropriate. The commission shall request from the office any information necessary to complete this report.

Section 45. Subsection (6) of section 367.0817, Florida Statutes, is amended to read:

367.0817 Reuse projects.

(6) After the reuse project is placed in service, the commission, upon by petition or on its own motion, may initiate a proceeding to true-up the costs of the reuse project and the resulting rates.

Section 46. Subsections (1) and (3) of section 367.082, Florida Statutes, are amended to read:

367.082 Interim rates; procedure.

(1) The commission may, during any proceeding for a change of rates, upon its own motion, upon petition from any party, or by a tariff filing of a utility or a regulated company, authorize the collection of interim rates until the effective date of the final order. Such interim rates may be based upon a

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test period different from the test period used in the request for permanent rate relief. Upon application by a utility, the commission may use the projected test-year rate base when determining the interim rates or revenues subject to refund. To establish a prima facie entitlement for interim relief, the commission, the petitioning party, the utility, or the regulated company shall demonstrate that the utility or the regulated company is earning outside the range of reasonableness on rate of return calculated in accordance with subsection (5).

(3) In granting such relief, the commission may, in an expedited hearing but within 60 days of the commencement of the proceeding, upon petition or upon its own motion, preclude the recovery of any extraordinary or imprudently incurred expenditures or, for good cause shown, increase the amount of the bond, escrow, letter of credit, or corporate undertaking.

Section 47. Subsection (1) of section 367.0822, Florida Statutes, is amended to read:

367.0822 Limited proceedings.-

(1) Upon petition or by its own motion, the commission may conduct limited proceedings to consider, and act upon, any matter within its jurisdiction, including any matter the resolution of which requires a utility to adjust its rates. The commission shall determine the issues to be considered during such a proceeding and may grant or deny any request to expand the scope of the proceeding to include other related matters. However, unless the issue of rate of return is specifically addressed in the limited proceeding, the commission shall not adjust rates if the effect of the adjustment would be to change

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the last authorized rate of return.

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Section 48. Section 367.083, Florida Statutes, is amended to read:

Determination of official date of filing. -Within 30 days after receipt of an application, rate request, or other written document for which an official date of filing is to be established, the commission or its designee shall either determine the official date of filing or issue a statement of deficiencies to the applicant, specifically listing why said applicant has failed to meet the minimum filing requirements. Such statement of deficiencies shall be binding upon the commission to the extent that, once the deficiencies in the statement are satisfied, the official date of filing shall be promptly established as provided herein. Thereafter, within 20 days after the applicant indicates to the commission that it believes that it has met the minimum filing requirements, the commission or its designee shall either determine the official date of filing or issue another statement of deficiencies, specifically listing why the requirements have not been met, in which case this procedure shall be repeated until the applicant meets the minimum filing requirements and the official date of filing is established. When the commission initiates a proceeding upon request made by a person other than the utility, the official date of filing shall be the date upon which the order initiating the proceeding is issued.

Section 49. Subsection (1) of section 367.101, Florida Statutes, is amended to read:

367.101 Charges for service availability.-

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(1) The commission shall set just and reasonable charges and conditions for service availability. The commission by rule may set standards for and levels of service-availability charges and service-availability conditions. Such charges and conditions shall be just and reasonable. The commission shall, upon request or upon its own motion, direct the office to investigate agreements or proposals for charges and conditions for service availability and report the results to the commission.

Section 50. Paragraphs (i) and (k) of subsection (1) and subsection (2) of section 367.121, Florida Statutes, are amended to read:

367.121 Powers of commission and office.-

- (1) In the exercise of its jurisdiction, the commission shall have power:
- (i) To require the filing of reports and other data by a public utility or its affiliated companies, including its parent company, regarding transactions or allocations of common costs, among the utility and such affiliated companies. The commission may also require such reports or other data necessary to ensure that a utility's ratepayers do not subsidize nonutility activities. The authority of the commission to access records under this paragraph is granted subject to the limitations set forth in s. 350.011(3) and (4).
- (k) To assess a utility for reasonable travel costs associated with reviewing the records of the utility and its affiliates when such records are kept out of state. The utility may bring the records back into the state for review.
  - (2) (a) The office commission or its duly authorized

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representatives may, during all reasonable hours, enter upon any premises occupied by any utility and set up and use thereon any necessary apparatus and appliance for the purpose of making investigations, inspections, examinations, and tests and exercising any power conferred by this chapter. Such utility shall have the right to be notified of and be represented at the making of such investigations, inspections, examinations, and tests.

- (b) The office may assess a utility for reasonable travel costs associated with reviewing the records of the utility and its affiliates when such records are kept out of state. The utility may bring the records back into the state for review.
- Section 51. Subsections (3) and (4) of section 367.122, Florida Statutes, are amended to read:
  - 367.122 Examination and testing of meters.-
- (3) The commission shall establish reasonable fees to be paid for testing such meters on the request of the customers. Current utility customers or users may, at their discretion, pay the fee fixed by the commission at the time of the request or have the utility include the fee with their next regularly scheduled statement. However, the fee shall be paid by the utility and repaid to the customer or user if the meter is found defective or incorrect to the disadvantage of the customer or user in excess of the degree or amount of tolerance customarily allowed for such meters, or as may be provided for in rules and regulations of the commission. No fee may be charged for any such testing done by the commission or its representatives. The commission may designate the office to conduct testing on its

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(4) The commission or the office, if designated by the commission to conduct testing, may purchase materials, apparatus, and standard measuring instruments for such examinations and tests.

Section 52. Subsection (3) of section 367.145, Florida Statutes, is amended to read:

- 367.145 Regulatory assessment and application fees.-
- (3) Fees collected by the commission pursuant to this section may only be used to cover the cost of the commission and the office in regulating water and wastewater systems. Fees collected by the commission pursuant to chapters 364 and 366 may not be used to pay the cost of regulating water and wastewater systems.

Section 53. Subsections (1) and (2) of section 367.156, Florida Statutes, are amended to read:

367.156 Public utility records; confidentiality.-

reasonable access to all utility records and records of affiliated companies, including its parent company, regarding transactions or cost allocations among the utility and such affiliated companies, and such records necessary to ensure that a utility's ratepayers do not subsidize nonutility activities. Upon request of the utility or any other person, any records received by the commission or the office which are shown and found by the commission to be proprietary confidential business information shall be kept confidential and shall be exempt from s. 119.07(1). The authority of the commission to access records

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under this section is granted subject to the limitations set forth in s. 350.011(3) and (4).

Discovery in any docket or proceeding before the commission shall be in the manner provided for in Rule 1.280 of the Florida Rules of Civil Procedure. Information which affects a utility's rates or cost of service shall be considered relevant for purposes of discovery in any docket or proceeding where the utility's rates or cost of service are at issue. The commission shall determine whether information requested in discovery affects a utility's rates or cost of service. Upon showing by a utility or other person and a finding by the commission that discovery will require the disclosure of proprietary confidential business information, the commission shall issue appropriate protective orders designating the manner for handling such information during the course of the proceeding and for protecting such information from disclosure outside the proceeding. Such proprietary confidential business information shall be exempt from s. 119.07(1). Any records provided pursuant to a discovery request for which proprietary confidential business information status is requested shall be treated by the commission, the Office of Regulatory Staff, and the Office of the Public Counsel, and any other party subject to the public records act as confidential and shall be exempt from s. 119.07(1), pending a formal ruling on such request by the commission or the return of the records to the person providing the records. Any record which has been determined to be proprietary confidential business information and is not entered into the official record of the proceeding must be returned to

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the person providing the record within 60 days after the final order, unless the final order is appealed. If the final order is appealed, any such record must be returned within 30 days after the decision on appeal. The commission shall adopt the necessary rules to implement this provision.

Section 54. Subsection (5) of section 367.171, Florida Statutes, is amended to read:

367.171 Effectiveness of this chapter.-

(5) When a utility becomes subject to regulation by a county, all cases in which the utility is a party then pending before the commission, or in any court by appeal from any order of the commission, shall remain within the jurisdiction of the commission or court until disposed of in accordance with the law in effect on the day such case was filed by any party with the commission or initiated by the commission upon the petition of any party, whether or not the parties or the subject of any such case relates to a utility in a county wherein this chapter no longer applies.

Section 55. Subsection (4) is added to section 368.05, Florida Statutes, to read:

368.05 Commission jurisdiction; rules.

(4) The commission may not, on its own motion, initiate any proceeding under this part. The authority of the commission to access records under this section is granted subject to the limitations set forth in s. 350.011(3) and (4).

Section 56. Subsections (2) and (3) of section 368.061, Florida Statutes, are amended to read:

368.061 Penalty.-

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- commission commissioners. In determining the amount of such penalty or the amount agreed upon in compromise, the appropriateness of such penalty to the size of the business of the person charged, the gravity of the violation, and the good faith of the person charged in attempting to achieve compliance after notification of a violation shall be considered. Each penalty shall be a lien upon the real and personal property of said persons and enforceable by the commission as statutory liens under chapter 85, the proceeds of which shall be deposited in the general revenue fund of the state.
- (3) The <u>commission</u> commissioners may, <u>upon petition</u> at their discretion, cause to be instituted in any court of competent jurisdiction in this state proceedings for injunction against any person subject to the provisions of this part to compel the observance of the provisions of this part or any rule, regulation, or requirement of the commission made thereunder.

Section 57. Subsections (5) and (6) of section 368.103, Florida Statutes, are renumbered as subsections (6) and (7), respectively, and a new subsection (5) is added to that section to read:

368.103 Definitions.—As used in ss. 368.101-368.112, the term:

- (5) "Office" means the Office of Regulatory Staff.

  Section 58. Subsection (2) of section 368.106, Florida

  Statutes, is amended to read:
  - 368.106 Statement of intent to increase rates; major

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changes; hearing; suspension of rate schedules; determination of rate level.—

(2) Except when a rate is deemed just and reasonable pursuant to s. 368.105(3), if there is filed with the commission an initial rate, or a change or modification in any rate in effect, the commission shall, on complaint by any person whose substantial interests are affected by the rate, or may, upon petition by the office on its own motion, at any time before such rate would have taken effect, order a hearing pursuant to ss. 120.569 and 120.57 to determine whether the rate is just and reasonable.

Section 59. Section 368.107, Florida Statutes, is amended to read:

368.107 Unreasonable or violative existing rates and services.—If the commission, after reasonable notice and hearing, upon petition by the office on its own motion or written complaint by any person who has a substantial interest, finds that any rate or service filed with the commission, including any rate filed pursuant to s. 368.105(3), whether or not being demanded, observed, charged, or collected by any natural gas transmission company for any service is unjust, unreasonable, or unduly discriminatory or preferential, or in any way in violation of any provision of law, the commission shall determine the just and reasonable rates, including maximum or minimum rates and services, to be thereafter observed and in force, and shall fix the same by order to be served on the natural gas transmission company. Those rates and services shall constitute the legal rates and services of the natural gas

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transmission company until changed as provided by ss. 368.101-368.112.

Section 60. Subsections (1) and (2) of section 368.108, Florida Statutes, are amended to read:

368.108 Confidentiality; discovery.-

- reasonable access to all natural gas transmission company records and records of the natural gas transmission company's affiliated companies, including its parent company, regarding transactions or cost allocations among the natural gas transmission company and such affiliated companies, and such records necessary to ensure that a natural gas transmission company's ratepayers do not subsidize unregulated activities. Upon request of the natural gas transmission company or other person, any records received by the commission or the office which are shown and found by the commission to be proprietary confidential business information shall be confidential and exempt from s. 119.07(1). The authority of the commission to access records under this section is granted subject to the limitations set forth in s. 350.011(3) and (4).
- (2) Discovery in any docket or proceeding before the commission shall be in the manner provided for in Rule 1.280 of the Florida Rules of Civil Procedure. Information which affects a natural gas transmission company's rates or cost of service shall be considered relevant for purposes of discovery in any docket or proceeding where the natural gas transmission company's rates or cost of service are at issue. The commission shall determine whether information requested in discovery

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affects a natural gas transmission company's rates or cost of service. Upon a showing by a natural gas transmission company or other person and a finding by the commission that discovery will require the disclosure of proprietary confidential business information, the commission shall issue appropriate protective orders designating the manner for handling such information during the course of the proceeding and for protecting such information from disclosure outside the proceeding. Such proprietary confidential business information shall be exempt from s. 119.07(1). Any records provided pursuant to a discovery request for which proprietary confidential business information status is requested shall be treated by the commission, the Office of Regulatory Staff, and the Office of the Public Counsel, and any other party subject to the public records law as confidential and shall be exempt from s. 119.07(1) pending a formal ruling on such request by the commission or the return of the records to the person providing the records. Any record which has been determined to be proprietary confidential business information and is not entered into the official record of the proceeding must be returned to the person providing the record within 60 days after the final order, unless the final order is appealed. If the final order is appealed, any such record must be returned within 30 days after the decision on appeal. The commission shall adopt the necessary rules to implement this provision. Section 61. Section 368.1085, Florida Statutes, is amended

to read:

368.1085 Travel costs.—The office commission has the

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authority to assess a natural gas transmission company for reasonable travel costs associated with reviewing the records of the natural gas transmission company and its affiliates when such records are kept out of state. The natural gas transmission company may bring the records back into the state for review.

Section 62. Section 368.109, Florida Statutes, is amended to read:

368.109 Regulatory assessment fees.—Each natural gas transmission company operating under ss. 368.101-368.112, for all or any part of the preceding 6-month period, shall pay to the commission, within 30 days following the end of each 6-month period, a fee that may not exceed 0.25 percent annually of its gross operating revenues derived from intrastate business excluding sales for resales to natural gas transmission companies, public utilities that supply gas, municipal gas utilities, and gas districts. The fee shall, to the extent practicable, be related to the cost of the commission and the office in regulating such natural gas transmission companies.

Section 63. Subsection (1) of section 403.519, Florida Statutes, is amended to read:

403.519 Exclusive forum for determination of need.-

(1) On request by an applicant or <u>upon petition by the</u>

<u>Office of Regulatory Staff</u> on its own motion, the commission shall begin a proceeding to determine the need for an electrical power plant subject to the Florida Electrical Power Plant Siting Act.

Section 64. Paragraph (a) of subsection (1) of section 403.537, Florida Statutes, is amended to read:

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403.537 Determination of need for transmission line; powers and duties.—

(1) (a) Upon request by an applicant or upon petition by the Office of Regulatory Staff its own motion, the Florida Public Service Commission shall schedule a public hearing, after notice, to determine the need for a transmission line regulated by the Florida Electric Transmission Line Siting Act, ss. 403.52-403.5365. The notice shall be published at least 21 days before the date set for the hearing and shall be published by the applicant in at least one-quarter page size notice in newspapers of general circulation, and by the commission in the manner specified in chapter 120, by giving notice to counties and regional planning councils in whose jurisdiction the transmission line could be placed, and by giving notice to any persons who have requested to be placed on the mailing list of the commission for this purpose. Within 21 days after receipt of a request for determination by an applicant, the commission shall set a date for the hearing. The hearing shall be held pursuant to s. 350.01 within 45 days after the filing of the request, and a decision shall be rendered within 60 days after such filing.

Section 65. Paragraph (a) of subsection (1) of section 403.9422, Florida Statutes, is amended to read:

403.9422 Determination of need for natural gas transmission pipeline; powers and duties.—

(1) (a) Upon request by an applicant or upon <u>petition by</u>

<u>the Office of Regulatory Staff</u> <u>its own motion</u>, the commission shall schedule a public hearing, after notice, to determine the

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need for a natural gas transmission pipeline regulated by ss. 403.9401-403.9425. Such notice shall be published at least 45 days before the date set for the hearing and shall be published in at least one-quarter page size in newspapers of general circulation and in the Florida Administrative Weekly, by giving notice to counties and regional planning councils in whose jurisdiction the natural gas transmission pipeline could be placed, and by giving notice to any persons who have requested to be placed on the mailing list of the commission for this purpose. Within 21 days after receipt of a request for determination by an applicant, the commission shall set a date for the hearing. The hearing shall be held pursuant to s. 350.01 within 75 days after the filing of the request, and a decision shall be rendered within 90 days after such filing.

Section 66. Subsection (6) of section 196.012, Florida Statutes, is amended to read:

196.012 Definitions.—For the purpose of this chapter, the following terms are defined as follows, except where the context clearly indicates otherwise:

(6) Governmental, municipal, or public purpose or function shall be deemed to be served or performed when the lessee under any leasehold interest created in property of the United States, the state or any of its political subdivisions, or any municipality, agency, special district, authority, or other public body corporate of the state is demonstrated to perform a function or serve a governmental purpose which could properly be performed or served by an appropriate governmental unit or which is demonstrated to perform a function or serve a purpose which

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would otherwise be a valid subject for the allocation of public funds. For purposes of the preceding sentence, an activity undertaken by a lessee which is permitted under the terms of its lease of real property designated as an aviation area on an airport layout plan which has been approved by the Federal Aviation Administration and which real property is used for the administration, operation, business offices and activities related specifically thereto in connection with the conduct of an aircraft full service fixed base operation which provides goods and services to the general aviation public in the promotion of air commerce shall be deemed an activity which serves a governmental, municipal, or public purpose or function. Any activity undertaken by a lessee which is permitted under the terms of its lease of real property designated as a public airport as defined in s. 332.004(14) by municipalities, agencies, special districts, authorities, or other public bodies corporate and public bodies politic of the state, a spaceport as defined in s. 331.303, or which is located in a deepwater port identified in s. 403.021(9)(b) and owned by one of the foregoing governmental units, subject to a leasehold or other possessory interest of a nongovernmental lessee that is deemed to perform an aviation, airport, aerospace, maritime, or port purpose or operation shall be deemed an activity that serves a governmental, municipal, or public purpose. The use by a lessee, licensee, or management company of real property or a portion thereof as a convention center, visitor center, sports facility with permanent seating, concert hall, arena, stadium, park, or beach is deemed a use that serves a governmental, municipal, or

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public purpose or function when access to the property is open to the general public with or without a charge for admission. If property deeded to a municipality by the United States is subject to a requirement that the Federal Government, through a schedule established by the Secretary of the Interior, determine that the property is being maintained for public historic preservation, park, or recreational purposes and if those conditions are not met the property will revert back to the Federal Government, then such property shall be deemed to serve a municipal or public purpose. The term "governmental purpose" also includes a direct use of property on federal lands in connection with the Federal Government's Space Exploration Program or spaceport activities as defined in s. 212.02(22). Real property and tangible personal property owned by the Federal Government or Space Florida and used for defense and space exploration purposes or which is put to a use in support thereof shall be deemed to perform an essential national governmental purpose and shall be exempt. "Owned by the lessee" as used in this chapter does not include personal property, buildings, or other real property improvements used for the administration, operation, business offices and activities related specifically thereto in connection with the conduct of an aircraft full service fixed based operation which provides goods and services to the general aviation public in the promotion of air commerce provided that the real property is designated as an aviation area on an airport layout plan approved by the Federal Aviation Administration. For purposes of determination of "ownership," buildings and other real property

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improvements which will revert to the airport authority or other governmental unit upon expiration of the term of the lease shall be deemed "owned" by the governmental unit and not the lessee. Providing two-way telecommunications services to the public for hire by the use of a telecommunications facility, as defined in s. 364.02(16)(15), and for which a certificate is required under chapter 364 does not constitute an exempt use for purposes of s. 196.199, unless the telecommunications services are provided by the operator of a public-use airport, as defined in s. 332.004, for the operator's provision of telecommunications services for the airport or its tenants, concessionaires, or licensees, or unless the telecommunications services are provided by a public hospital.

Section 67. Paragraph (b) of subsection (1) of section 199.183, Florida Statutes, is amended to read:

199.183 Taxpayers exempt from nonrecurring taxes.-

- (1) Intangible personal property owned by this state or any of its political subdivisions or municipalities shall be exempt from taxation under this chapter. This exemption does not apply to:
- (b) Property related to the provision of two-way telecommunications services to the public for hire by the use of a telecommunications facility, as defined in s. 364.02(16)(15), and for which a certificate is required under chapter 364, when the service is provided by any county, municipality, or other political subdivision of the state. Any immunity of any political subdivision of the state or other entity of local government from taxation of the property used to provide

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telecommunication services that is taxed as a result of this paragraph is hereby waived. However, intangible personal property related to the provision of telecommunications services provided by the operator of a public-use airport, as defined in s. 332.004, for the operator's provision of telecommunications services for the airport or its tenants, concessionaires, or licensees, and intangible personal property related to the provision of telecommunications services provided by a public hospital, are exempt from taxation under this chapter.

Section 68. Subsection (6) of section 212.08, Florida Statutes, is amended to read:

- 212.08 Sales, rental, use, consumption, distribution, and storage tax; specified exemptions.—The sale at retail, the rental, the use, the consumption, the distribution, and the storage to be used or consumed in this state of the following are hereby specifically exempt from the tax imposed by this chapter.
- exempt from the tax imposed by this chapter sales made to the United States Government, a state, or any county, municipality, or political subdivision of a state when payment is made directly to the dealer by the governmental entity. This exemption shall not inure to any transaction otherwise taxable under this chapter when payment is made by a government employee by any means, including, but not limited to, cash, check, or credit card when that employee is subsequently reimbursed by the governmental entity. This exemption does not include sales of tangible personal property made to contractors employed either

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directly or as agents of any such government or political subdivision thereof when such tangible personal property goes into or becomes a part of public works owned by such government or political subdivision. A determination whether a particular transaction is properly characterized as an exempt sale to a government entity or a taxable sale to a contractor shall be based on the substance of the transaction rather than the form in which the transaction is cast. The department shall adopt rules that give special consideration to factors that govern the status of the tangible personal property before its affixation to real property. In developing these rules, assumption of the risk of damage or loss is of paramount consideration in the determination. This exemption does not include sales, rental, use, consumption, or storage for use in any political subdivision or municipality in this state of machines and equipment and parts and accessories therefor used in the generation, transmission, or distribution of electrical energy by systems owned and operated by a political subdivision in this state for transmission or distribution expansion. Likewise exempt are charges for services rendered by radio and television stations, including line charges, talent fees, or license fees and charges for films, videotapes, and transcriptions used in producing radio or television broadcasts. The exemption provided in this subsection does not include sales, rental, use, consumption, or storage for use in any political subdivision or municipality in this state of machines and equipment and parts and accessories therefor used in providing two-way telecommunications services to the public for hire by the use of

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a telecommunications facility, as defined in s. 364.02(16)(15), and for which a certificate is required under chapter 364, which facility is owned and operated by any county, municipality, or other political subdivision of the state. Any immunity of any political subdivision of the state or other entity of local government from taxation of the property used to provide telecommunication services that is taxed as a result of this section is hereby waived. However, the exemption provided in this subsection includes transactions taxable under this chapter which are for use by the operator of a public-use airport, as defined in s. 332.004, in providing such telecommunications services for the airport or its tenants, concessionaires, or licensees, or which are for use by a public hospital for the provision of such telecommunications services.

Section 69. Paragraph (b) of subsection (2) of section 288.0655, Florida Statutes, is amended to read:

288.0655 Rural Infrastructure Fund.-

2226 (2)

(b) To facilitate access of rural communities and rural areas of critical economic concern as defined by the Rural Economic Development Initiative to infrastructure funding programs of the Federal Government, such as those offered by the United States Department of Agriculture and the United States Department of Commerce, and state programs, including those offered by Rural Economic Development Initiative agencies, and to facilitate local government or private infrastructure funding efforts, the office may award grants for up to 30 percent of the total infrastructure project cost. If an application for funding

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is for a catalyst site, as defined in s. 288.0656, the office may award grants for up to 40 percent of the total 2239 infrastructure project cost. Eligible projects must be related to specific job-creation or job-retention opportunities. Eligible projects may also include improving any inadequate infrastructure that has resulted in regulatory action that prohibits economic or community growth or reducing the costs to community users of proposed infrastructure improvements that exceed such costs in comparable communities. Eligible uses of funds shall include improvements to public infrastructure for industrial or commercial sites and upgrades to or development of public tourism infrastructure. Authorized infrastructure may include the following public or public-private partnership facilities: storm water systems; telecommunications facilities; broadband facilities; roads or other remedies to transportation impediments; nature-based tourism facilities; or other physical requirements necessary to facilitate tourism, trade, and economic development activities in the community. Authorized infrastructure may also include publicly or privately owned self-powered nature-based tourism facilities, publicly owned telecommunications facilities, and broadband facilities, and additions to the distribution facilities of the existing natural gas utility as defined in s. 366.04(3)(c), the existing electric utility as defined in s. 366.02, or the existing water or wastewater utility as defined in s.  $367.021(13)\frac{(12)}{(13)}$ , or any other existing water or wastewater facility, which owns a gas or 2262 2263 electric distribution system or a water or wastewater system in this state where:

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- 1. A contribution-in-aid of construction is required to serve public or public-private partnership facilities under the tariffs of any natural gas, electric, water, or wastewater utility as defined herein; and
- 2. Such utilities as defined herein are willing and able to provide such service.
- Section 70. Subsection (8) of section 290.007, Florida Statutes, is amended to read:
- 290.007 State incentives available in enterprise zones.—
  The following incentives are provided by the state to encourage the revitalization of enterprise zones:
- 2276 Notwithstanding any law to the contrary, the Public 2277 Service Commission may allow public utilities and 2278 telecommunications companies to grant discounts of up to 50 2279 percent on tariffed rates for services to small businesses 2280 located in an enterprise zone designated pursuant to s. 2281 290.0065. Such discounts may be granted for a period not to 2282 exceed 5 years. For purposes of this subsection, the term 2283 "public utility" has the same meaning as in s. 366.02(1) and the 2284 term "telecommunications company" has the same meaning as in s. 364.02(15) + (14). 2285
  - Section 71. Subsection (4) of section 364.602, Florida Statutes, is amended to read:
    - 364.602 Definitions.—For purposes of this part:
  - (4) "Originating party" means any person, firm, corporation, or other entity, including a telecommunications company or a billing clearinghouse, that provides any telecommunications service or information service to a customer

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or bills a customer through a billing party, except the term "originating party" does not include any entity specifically exempted from the definition of "telecommunications company" as provided in s.  $364.02(15)\frac{(14)}{1}$ .

Section 72. Subsection (5) of section 489.103, Florida Statutes, is amended to read:

489.103 Exemptions.—This part does not apply to:

(5) Public utilities, including special gas districts as defined in chapter 189, telecommunications companies as defined in s. 364.02(15)(14), and natural gas transmission companies as defined in s. 368.103(4), on construction, maintenance, and development work performed by their employees, which work, including, but not limited to, work on bridges, roads, streets, highways, or railroads, is incidental to their business. The board shall define, by rule, the term "incidental to their business" for purposes of this subsection.

Section 73. Section 624.105, Florida Statutes, is amended to read:

624.105 Waiver of customer liability.—Any regulated company as defined in s. 350.111, any electric utility as defined in s. 366.02(2), any utility as defined in s. 367.021(13)(12) or s. 367.022(2) and (7), and any provider of communications services as defined in s. 202.11(2) may charge for and include an optional waiver of liability provision in their customer contracts under which the entity agrees to waive all or a portion of the customer's liability for service from the entity for a defined period in the event of the customer's call to active military service, death, disability, involuntary

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unemployment, qualification for family leave, or similar qualifying event or condition. Such provisions may not be effective in the customer's contract with the entity unless affirmatively elected by the customer. No such provision shall constitute insurance so long as the provision is a contract between the entity and its customer.

Section 74. This act shall take effect October 1, 2010.

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